

Healthcare Quality Week 2021

November 14 -18, 2021

Theme: Continuity of Care amidst Pandemic

SCHEDULE & TOPICS

November 14 - DAY 1

- 10:00am - 10:30am **Opening Ceremony**
Dr. Mohammad Al Shahrani & Dr. Ahmed Al Kuwaiti
- 11:00am - 12:00nn **Introduction to Accreditation Process**
Speaker: Ms. Analyn Palacios
- 1:00pm - 2:30pm **Documents and Documentation... Boring but Powerful**
Speaker: Margilyn Ungson

November 15 - DAY 2

- 10:00am - 11:00am **Sustainability of Quality**
(An Overview on the Pharmaceutical Care Department Efforts and Achievements During COVID-19 Pandemic Period)
Ph. Fatima Al Roubia / Ph. Mohab Mana
- 1:30pm - 2:30pm **The Impacts of Incident Report System (HEMAYA) on Patient Safety**
Ms. Zainab Al Zain

November 16 - DAY 3

- 10:00am - 11:00am **1st Lecture: Key Performance Indicator (KPI) Road map**
2nd Lecture: Clinical Process Improvement (Evidence Based Medicine, Clinical Practice Guidelines and Clinical Pathway)
Ms. Susan Al Yami
- 1:30pm - 2:30pm **Strengthening Awareness on Nursing Quality Indicators (KPI) amidst COVID-19 Pandemic**
Ms. Vivien Go

November 17 - DAY 4

- 10:00am - 10:30am **Facility Management and Safety (FMS) System Application**
Ms. Tahani Al Elaiwi
- 10:30pm - 11:00pm **Introduction to Basic Medical Gas Safety System**
Engr. Ali Al Ali
- 11:00am - 12:00pm **Conducting & Evaluation of Hospital Emergency Drills and Staff Training**
Mr. Raed Jambi
- 1:30pm - 2:30pm **Ethical Issues in KFHU**
Dr. Abdullah Al Joudi

November 18 - DAY 5

- 10:00am - 11:00am **Medical Records Impact amidst Hybrid EHR, care provider perspective**
Dr. Iqbal Chaudhary
- 11:00am - 12:00am **Laboratory Updates**
Dr. Amal Odaini
- 12:00pm - 12:30pm **CLOSING CEREMONY**
Dr. Ahmed Al Kuwaiti

